

# Loving Care with a Servant's Heart



Caring Hands Hospice is a special program that offers comfort care and support for patients with incurable diseases or illness. At Caring Hands Hospice, our goal is to provide physical, emotional, social and spiritual support as we strive to meet the needs of both the patient and their family. When you and your doctor have explored all active treatment and the decision is made to seek palliative or comfort measures, Caring Hands Hospice will work with you to remain in the comfort of your own home, allowing you to live your life to the fullest while being surrounded by family and friends. We will create a plan to maximize your comfort and relieve the symptoms while supporting your personal wishes.

(A skilled nurse is available to each patient at Caring Hands Hospice 24 hours a day, 7 days a week.)

## *Caring Hands Hospice services include:*

- ♥ Skilled Nursing (Pain & Symptom Management)
- ♥ Personal Care/Homemaker Services
- ♥ Certified Nursing Assistants
- ♥ Medical Care by patient's personal Physician
- ♥ Psycho-social Support and Counseling to patient and their families.
- ♥ Spiritual Counseling / Bereavement Support
- ♥ Volunteer Services
- ♥ Payment for medical supplies, medications, and medical equipment that are related to the terminal illness.
- ♥ Routine Home Care: comfort care received in patient's home, nursing facilities, residential or assisted living facilities.
- ♥ Respite Care: allows patients to spend up to five days in a nursing home or hospital to relieve the family for short periods of time.
- ♥ General In-patient Care: comfort care in a facility for pain control or acute or chronic symptom management which cannot be controlled in the home setting.



Hospice care can also be provided by Caring Hands Hospice in nursing home, independent living centers, or assisted living centers.

Caring Hands Hospice provides home care services with arrangements for inpatient care as needed.

## *Requesting Hospice Care:*

Anyone may request Hospice & Comfort Care. If you feel that you, a family member or friend is in need of Hospice Care, please call (870) 698-0505 or (870) 257-3006 for a comfort care evaluation by a registered nurse.

- ♥ Referrals can come from your personal physician or other healthcare professionals, a family member, friends, members of clergy, or from patients themselves.

Once a referral is made to Caring Hands Hospice, your personal physician will be contacted upon evaluation and a plan of care will be developed.

## *To Receive Caring Hands Hospice Services:*

- ♥ Patients are diagnosed by their physician with a life limiting illness.
- ♥ Patients along with their families and physicians have decided to receive comfort measures for their illness rather than a cure.
- ♥ Patients must live in Independence, Sharp, Lawrence or Randolph Counties

## *Possible Diagnoses of Life Limiting Illnesses Include, but are not limited to:*

Cancer	Leukemia
Liver Disease	Kidney Disease
Lymphoma	Alzheimer's Disease
HIV/AIDS	Pager's Disease
Parkinson's Disease	ALS (Lou Gerhig's)
Lung/Pulmonary Disease	Failure to Thrive (weight loss)
Congestive Heart Failure	



Reimbursement for services from Caring Hands Hospice can come from a variety of sources:

- Medicare
- Medicaid
- Private Insurance
- Grants
- Memorials
- Private Contributions
- Fund Raisers



### *Volunteer Services:*

Our specially trained volunteers are the Heart of Caring Hands Hospice.

Caring Hands Hospice volunteers offer a variety of services to comfort and assist patients and their families. Those services include, but are not limited to:

- |                    |                  |
|--------------------|------------------|
| Respite Care       | Meal Preparation |
| Pastoral Care      | Visiting         |
| Massage Therapy    | Gardening        |
| Light Housekeeping | Quilt Making     |
| Prayer             | Memory Books     |
| Yard Work          | Office Functions |
| Sending Cards      |                  |



## Caring Hands Hospice

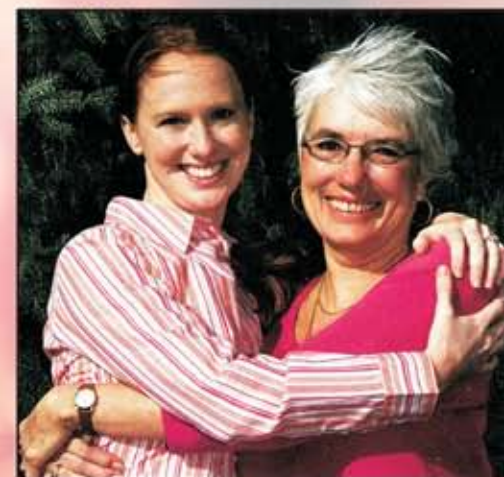
Cherokee Village Office  
(870) 257-3006  
Fax: (870) 257-3012

Batesville Office  
(870) 698-0505  
Fax: (870) 698-1044

Serving Independence, Sharp,  
Randolph & Lawrence Counties



## Caring Hands Hospice



*"Loving Care with a  
Servant's Heart"*

We are committed to working in a partnership with the patient, family, and personal physician to make the final period of life comfortable, dignified and peaceful.